



RAMNIRIKSHAN ATMA RAM COLLEGE
SAMASTIPUR- 848101, Bihar
(A Constituent Unit of L. N. Mithila University, Darbhanga)

Student Satisfaction Survey

Dear Student,

This survey is designed to capture your experience at RNAR College for the purpose of institutional assessment by NAAC. Kindly answer all the questions to the best of your knowledge. Your responses are valuable to us and will be kept confidential.

Regards,

IQAC
RNAR College

Part-I

Email * _____

Mobile Number* _____

1. Your Age (in years) *

21-25	26-30	31-35	36-40	41-45	46-50	51-55	56-60

2. Name of the programme in which you are enrolled at RNAR College: *

B.A/B.Sc	Honors Subject	Subsidiaries

3. Year of Admission to the Course in which you are enrolled *

4. Gender *

Female	Male	Transgender

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.

Part-II

5. How would you rate your satisfaction with the process of admission to RNAR College?(Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied Nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

6. How would you rate your satisfaction with the induction programme/ orientation to the programme arranged by RNAR College when you joined the programme? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied Nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

7. How would you rate the curriculum in terms of its satisfaction towards your development? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied Nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

8. How would you rate your satisfaction with the efforts made by RNAR College to engage the students in the monitoring, review and continuous quality improvement of the teaching-learning process through formal and informal feedback? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied Nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

9. How would you rate your satisfaction with the support services? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied Nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

10. How would you rate your satisfaction with the evaluation (examination)? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied Nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

11. How would you rate your satisfaction with opportunities available to you for professional learning and growth through participation in the activities organized by RNAR College? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied Nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

12. How would you rate your satisfaction with the opportunities available to you to acquire or improve your leadership skills, organizational skills, team-work and communication skills through participation in the activities organized by RNAR College? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied

and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

13. How would you rate your satisfaction with the opportunities such as camps and field visits provided by NSS unit of the RNAR College? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied)(Only to be answered if applicable to you) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

14. How would you rate your satisfaction with the College Office staff? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

15. How would you rate your satisfaction with the opportunities available to you to contact and interact with other teachers (other than your subject teachers)? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

16. How would you rate your satisfaction with the academic facilities (library/laboratory) available at the College? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

17. How would you rate your satisfaction with the basic amenities (drinking water, toilets etcetera) available at the College? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

18. How would you rate your satisfaction with the grievance redressal system available at the College? (Please rate your response on a scale of 1-5 where 1 denotes not at all satisfied and 5 denotes highly satisfied) *

Not at all satisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Highly Satisfied
1	2	3	4	5

19. Please give three suggestions regarding the ways to improve the learning experience of students at RNAR College. *

20. What overall rating would you give to your Course at RNAR College on a scale of 1-5 where 1 denotes poor quality and 5 denotes outstanding? *

Very Poor	Poor	Fair	Good	Excellent
1	2	3	4	5